GOVERNMENT NOTICE No. 1018 Published on 6/12/2024

THE LAND TRANSPORT REGULATORY AUTHORITY ACT,
(CAP. 413)

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RULES

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(Made under section 41 (1) (d))

THE LAND TRANSPORT REGULATORY AUTHORITY (COMPLAINT HANDLING PROCEDURES) (AMENDMENT) RULES, 2024

Citation

G.N. No. 16 of 2024

1. These Rules may be cited as the Land Transport Regulatory Authority (Complaint Handling Procedures) (Amendment) Rules, 2024 and shall be read as one with the Land Transport Regulatory Authority (Complaint Handling Procedures) Rules, 2024, hereinafter referred to as the "principal Rules".

Amendment of rule 6

2. The principal Rules are amended in rule 6, by-

(a) deleting subrule (2) and substituting for it the following:

"(2) The committee shall consist of five members who shall be officers of the Authority appointed by the Board as follows:

(a) one member from the Directorate of Economic Regulation who shall be the Chairman;
(b) the head of Legal Services Unit;
(c) a legal officer from the Legal Services Unit;
(d) one member from the Directorate of Railway Regulation; and
(e) one member from the Directorate of Road Transport Regulation.";

(b) adding immediately after subrule (2), the following:

"(3) The quorum at a meeting of the Committee shall be three members.

GN. NO.1018 (Contd.)

(4) The decision of the Committee shall be by majority of members present.

(5) There shall be a Secretary of the Committee who shall be appointed by the Director General from amongst staff of the Authority.".

Amendment of rule 8

3. The principal Rules are amended in rule 8(1) by inserting the words "in writing" between the words "complaint" and "to".

Dodoma,
19th November, 2024

AHMED MOHAMED AME,
Chairman of the Board