

GOVERNMENT NOTICE No. 340 published on 5/5/2023

THE WATER SUPPLY AND SANITATION ACT,  
(CAP. 272)

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**ORDER**  
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*(Made under section 29(d))*

THE MBEYA WATER SUPPLY AND SANITATION AUTHORITY (MBEYA WSSA) (TARIFF  
ADJUSTMENT FOR WATER SUPPLY AND SANITATION SERVICES). ORDER, 2023

- Citation                    1. This Order shall be cited as the Mbeya Water Supply and Sanitation Authority (Mbeya WSSA) (Tariff Adjustment for Water Supply and Sanitation Services) Order, 2023.
- Tariffs and charge                    2. Mbeya WSSA tariffs, fees, and charges are hereby adjusted as specified in the First Schedule.
- Conditions                    3. The approved tariff shall be subject to the following conditions:
- (a) on or before 31<sup>st</sup> March 2023, Mbeya WSSA shall submit a revised Business Plan that incorporates the approved tariffs and action plan for implementation of conditions of this Order;
  - (b) three months after the publication of the Tariff Order, Mbeya WSSA shall provide evidence to EWURA that it has notified its customers of the Tariff Order and has conducted an intensive awareness to its stakeholders including customers, government leaders, political leaders and religious representatives, among others;

- (c) Mbeya WSSA shall comply with regulatory levy requirements by remitting collected levies timely;
- (d) Mbeya WSSA shall implement the projects as detailed in Second Schedule by using funds generated from the approved tariffs and fees;
- (e) Mbeya WSSA shall conduct extensive surveillance on her sewerage system to assess infrastructure conditions and submit a comprehensive plan for system rehabilitation to EWURA within two months from the date of publication of this Order;
- (f) Mbeya WSSA shall attain key performance indicators as prescribed in the Third Schedule;
- (g) Mbeya WSSA shall, on annual basis as part of its annual performance report, submit to EWURA reports on the implementation of each of the Tarrif Order Conditions; and
- (h) Mbeya WSSA shall continue to provide EWURA with information about its financial and operating conditions in accordance with the requirements of EWURA. This information will be used by EWURA to evaluate Mbeya WSSA's performance in comparison with other water supply and sanitation authorities and improvement in her performance over time.

Revocation  
GN. No. 807  
of 2018.

4. The Mbeya Water Supply and Sanitation Authority (Mbeya WSSA) (Tariff Adjustment for Water Supply and Sanitation Services) Order, 2018 is hereby revoked.

*Mbeya Water Supply and Sanitation Authority (Mbeya Wssa) (Tariff Adjustment  
For Water Supply and Sanitation Services)*

*GN. No.340 (Contd)*

SCHEDULES

FIRST SCHEDULE

*(Made under paragraph 2)*

APPROVED TARIFFS, FEES, AND CHARGES

Current and Approved Metered Water Tariff

Customer Category	Consumption (m <sup>3</sup> )	Current Tariff		Approved Tariff					
		2021/22		2022/23		2023/24		2024/25	
		TZS/m <sup>3</sup>	TZS /20 L	TZS/m <sup>3</sup>	TZS /20 L	TZS/m <sup>3</sup>	TZS /20 L	TZS/m <sup>3</sup>	TZS /20 L
Domestic	0-10	1,100	22	1,250	25	1,400	28	1,560	31.2
	>10-20	1,100	22						
	>20	1,300	26						
Institution	0-30	1,500	30	1,720	34.4	2,000	40	2,130	46.2
	>30	1,700	34						
Commercial	0-30	1,500	30	1,750	35	1,820	36.4	2,130	46.2
	>30	1,700	34						
Industrial	0-50	1,700	34	1,950	39	2,100	42	2,400	48
	>50	1,900	38						
Kiosk		1,000	20	1,000	20	1,250	25	1,500	30
Bowser		2,700	54	2,700	54	2,700	54	2,700	54

Current and Approved Recommended Reconnection Fees (TZS/Reconnection)

Customer Category	Current Fees	Approved Fees		
	2021/22	2022/23	2023/24	2024/25
Domestic	20,000	20,000	20,000	20,000
Institution	30,000	30,000	30,000	30,000
Commercial	30,000	30,000	35,000	35,000
Industrial	40,000	40,000	45,000	50,000

Current and Approved New Water Connection Fee (TZS./Connection)

Customer Category	Current Fees	Approved Fees		
	2021/22	2022/23	2023/24	2024/25
Domestic	20% of recoverable expenditures as stipulated in Section 26 of Water	26,000	26,000	26,000
Institutional		26,000	26,000	26,000
Commercial		26,000	26,000	26,000
Industrial		26,000	26,000	26,000

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Customer Category	Current Fees	Approved Fees		
	2021/22	2022/23	2023/24	2024/25
	Supply Regulations, 2019			

Current and Approved Metered Sewerage Charge (TZS/m3)

Customer Category	Current Charges	Approved Charges		
	2021/22	2022/23	2023/24	2024/25
Domestic	385	400	450	500
Institution	500	530	590	650
Commercial	575	600	670	740
Industrial	700	740	830	920

Current and Approved Sewerage Charge for Customers Without Water Supply  
(TZS/Month)

Customer Category	Current Fees	Approved Charges		
	2021/22	2022/23	2023/24	2024/25
Domestic	20,000	21,000	22,500	23,000
Institution	24,000	25,000	28,300	31,400
Commercial	36,000	37,800	42,400	47,000
Industrial	36,000	37,800	42,400	45,000

*Mbeya Water Supply and Sanitation Authority (Mbeya Wssa) (Tariff Adjustment  
For Water Supply and Sanitation Services)*

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Current and Approved Faecal Sludge Disposal Charges (TZS/Trip)

Customer Category	Current Charge	Approved Charge		
	2021/22	2022/23	2023/24	2024/25
All Trucks	50,000	17,000	17,000	17,000

*Mbeya Water Supply and Sanitation Authority (Mbeya Wssa) (Tariff Adjustment  
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SECOND SCHEDULE

(Made under paragraph 3(d))

PROJECTS TO BE IMPLEMENTED

ACTIVITY DESCRIPTION	AMOUNT (TZS MILLION)		
	2022/23	2023/24	2024/25
To construct two zone offices at Uyole and Mbalizi, and operators and guard houses (2022/23 - 2024/25)	235	133	145
Procure office Furniture	69	15	10
Rehabilitation of 7 intakes (In 2022/23, Lunji and Iziwa intakes; in 2023/24, Nkwanana A and Nkwanana B.; and in 2024/25, Hajihalewa, Nsalaga, and Sisimba intakes), and the construction of 5 intakes (In 2022/23, Iyela intake; in 2023/24, Nzovwe – Isyesye, Nzovwe, and Iyela intakes; in 2024/25 Iyumwe and Shongo intakes)	55	100	80
Major rehabilitation of 11 water treatment plants (In 2022/23, Ilunga and Shongo water treatment plants; in 2023/24 Nzovwe, Iziwa, Sisimba water treatment plant; and in 2024/25, Swaya, Ntangano, Mwashali, Iduda, Mwatezi, and Iwambi )	220	5,000	20,000
Procurement of pipes and fittings for rehabilitation 6Km in Imeta, Iziwa, Iduda, and Iyumwe (2022/23 - 2Km, 2023/24 - 2Km 2024/25 - 2Km)	100	110	115
Major rehabilitation of 3 water storage tanks Imeta, Iganzo, and Majengo (2022/23 - Majengo tank; 2023/24 - Iganzo tank; 2024/25 - Imeta tank)	10	10	10
Procurement of pipes and fittings for rehabilitation of 30Km in Mabatini, Itende, Majengo, Old Forest, Simike, Soko Matola, Iyela, and Nzovwe(2022/23 - 8Km, 2023/24 - 11Km, and 2024/25 - 11Km)	500	550	600
Major rehabilitation of Sewerage laterals 7.6 km in Soko Matola, Ghana, Uhindini, Ilolo, Mabatini, and Sinde. 31 chambers, (2022/23 - 2.2Km, and 10 chambers, 2023/24 - 2.2 Km, and 10 chambers; 2024/25 - 2.2Km, and 11 chambers)	400	400	400
Replacement of 12 computers, 5 printers: (In 2022/23, 3 computers and 1 printer; In 2023/24, 4 computers and 2 printers; and in 2024/25, 5 computers and 2 printers)	30	35	40
Upgrade and procurement of software for Mbeya WSSA	25	30	35
Procurement of office equipment	15	15	15
Replacement of office furniture (12 tables, 20 chairs, 7 Shelves) (2022/23 - 4 tables, 7 chairs, 2 shelves, 2023/24 - 4 tables, 7 chairs, 2 shelves; 2024/25 - 4 tables, 6 chairs, 3 shelves)	15	15	15
Rehabilitation of 3 motor vehicles (2022/23 1 motor vehicle, 2023/24 1 motor vehicle 2024/25 1 motor vehicle)	40	45	45
Rehabilitation of PMU office and customer house, this will also include construction of Nsalaga operator's house (2022/23 Rehabilitation of PMU Office and customer house, 2023/24 construction of Nsalaga operator's house )	40	35	35

*Mbeya Water Supply and Sanitation Authority (Mbeya Wssa) (Tariff Adjustment  
For Water Supply and Sanitation Services)*

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Purchase and Install Water meters (2022/23 - 8,000, 2023/24 - 8,000 2024/25 - 8,000)	933	980	1023
Purchase Data processing equipment (2022/23 - Lumpsum, 2023/24 - Lumpsum 2024/25 - Lumpsum)	219	113	118
Purchase New Motor vehicles & Motorcycles (2022/23 - 1 Motor vehicle and 30 motorcycles, 2023/24 - 32 motorcycles; 2024/25 - 37 motorcycles)	465	236	248
<b>TOTAL</b>	<b>3,371.00</b>	<b>7,822.00</b>	<b>22,934.00</b>

THIRD SCHEDULE

*(Made under paragraph 3(f))*

KEY PERFORMANCE INDICATORS (2022/23-2024/25)

Description	Unit	Performance Target		
		2022/23	2023/24	2024/25
New Water Connections	No.	5,000	5,000	5,000
Non-Revenue Water	%	28	25	20
Metering Ratio	%	100	100	100
Revenue Collection efficiency	%	97	98	98

Dodoma,  
25<sup>th</sup> April, 2023

JAMES A. MWAINYEKULE  
*Director General*