

GOVERNMENT NOTICE NO. 332 published on 5/5/2023

THE WATER SUPPLY AND SANITATION ACT,
(CAP. 272)

ORDER

(Made under section 29(d))

THE ARUSHA WATER SUPPLY AND SANITATION AUTHORITY (ARUSHA WSSA)
(TARIFF ADJUSTMENT FOR WATER SUPPLY AND SANITATION SERVICES) ORDER,
2023

- Citation 1. This Order shall be cited as the Arusha Water Supply and Sanitation Authority (Arusha WSSA) (Tariff Adjustment for Water Supply and Sanitation Services) Order, 2023.
- Tariffs and charge 2. Arusha WSSA tariffs and fees are hereby adjusted as specified in the First Schedule.
- Conditions 3. The approved tariff shall be subject to the following conditions:
- (a) on or before 30th June,2023, Arusha WSSA shall submit a revised Business Plan that incorporates the approved tariffs and service targets as stipulated in the revised Business Plan;
 - (b) on or before 30th June, 2023, Arusha WSSA shall submit a revised customer service charter that incorporates the approved tariffs and service targets as stipulated in the revised Business Plan.
 - (c) on or before 30th June 2023, Arusha WSSA shall provide evidence to EWURA that it has notified its customers of the Tariff Order and has conducted an intensive awareness to its stakeholders including customers, government leaders, political leaders and religious

- representatives among others;
- (d) Arusha WSSA shall comply with regulatory levy requirements by remitting collected levies timely;
 - (e) Arusha WSSA shall implement the projects as detailed in Second Schedule by using funds generated from the approved tariffs and fees;
 - (f) Arusha WSSA shall attain key performance indicators as shown in the Third Schedule;
 - (g) Arusha WSSA shall, on annual basis as part of its annual performance report, submit to EWURA reports on the implementation of Tariff Order conditions; and
 - (h) Arusha WSSA shall continue to provide EWURA with information about its financial and operating conditions in accordance with the requirements of EWURA. This information will be used by EWURA to evaluate Arusha WSSA's performance in comparison with other water supply and sanitation authorities and improvement in her performance over time.

Revocation
GN. No. 799
of 2018.

4. The Arusha Water Supply and Sanitation Authority (Arusha WSSA) (Tariff Adjustment for Water Supply and Sanitation Services) Order, 2018 is hereby revoked.

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SCHEDULES
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FIRST SCHEDULE
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(Made under paragraph 2)

APPROVED TARIFFS, FEES, AND CHARGES

Current and Recommended Water Tariff (TZS/m³)

*Arusha Water Supply and Sanitation Authority (Arusha Wssa) (Tariff Adjustment
For Water Supply and Sanitation Services)*

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Description	Current	Proposed by Arusha WSSA			Approved tariffs	
		2022/23	2023/24	2024/25	2022/23 and 2023/24	2024/25
Domestic						
0 to 5	1,330	1,628	1,845	1,905	1,840	1,850
>5 <15	1,550	1,887	2,139	2,208		
>15	1,810	2,210	2,505	2,587		
Average for Domestic	1,528	1,865	2,114	2,183		
Institution	1,510	1,843	2,090	2,158	1,820	1,830
Commercial	1,930	2,350	2,664	2,751	2,300	2,340
Industrial	2,560	3,126	3,544	3,659	3,080	3,100
Bottling industries	15,300	18,639	21,129	21,818		
Average for Industries	4,104	5,007	5,676	5,861		
Kiosk	1,000	1,078	1,222	1,262		
WAT	1,759	2,144	2,431	2,510	2,122	2,126

Current and Approved Sewerage Charge (TZS/m3)

Description	Current Charges	Approved Charges	
		2022/23 and 2023/24	2024/25
Domestic	375	490	500
Institution	510	765	780
Commercial	750	860	860
Industrial	870	1,070	1,070

Current and Approved Water Reconnection Fee (TZS/ Reconnection)

Description	Current Fee	Approved Fees	
		2022/23 and 2023/24	2024/25
Domestic	15,000	15,000	15,000
Institution	19,000	19,000	19,000
Commercial	20,000	20,000	20,000
Industrial	26,000	26,000	26,000

Current and Recommended Charges for Water by Browser

Description	Approved Fees	
	Current	

*Arusha Water Supply and Sanitation Authority (Arusha Wssa) (Tariff Adjustment
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	Charges	2022/23 and 2023/24	2024/25
Arusha City & Ngaramtoni			
Water (10M ³)	112,360	112,360	112,360
Water (5M ³)	89,900	89,900	89,900
Longido Town			
Water (10M ³)		112,360	112,360
Water (5M ³)		89,900	89,900
Usa River Town			
Water (10M ³)		112,360	112,360
Water (5M ³)		89,900	89,900
Monduli Town			
Water (10M ³)		112,360	112,360
Water (5M ³)		89,900	89,900

Current and Approved charges for Faecal Sludge Emptying (TZS/Trip)

Description	Current Charges	Approved Charges	
		2022/23 and 2023/24	2024/25
Arusha City & Ngaramtoni			
Cesspit emptier (10M ³)	89,900	89,900	89,900
Cesspit emptier (5M ³)	73,000	73,000	73,000
Longido Town			
Cesspit emptier (10M ³)		89,900	89,900
Cesspit emptier (5M ³)		73,000	73,000
Usa River Town			
Cesspit emptier (10M ³)		89,900	89,900
Cesspit emptier (5M ³)		73,000	73,000
Monduli Town			
Cesspit emptier (10M ³)		89,900	89,900
Cesspit emptier (5M ³)		73,000	73,000

Current and Approved Charges for sludge disposal to Waste Stabilisation Ponds (TZS Per Trip)

*Arusha Water Supply and Sanitation Authority (Arusha Wssa) (Tariff Adjustment
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Description	Current Charges	Approved Charges		
		2022/23 and 2023/24		2024/25
All Customers	9,186	9,186	9,186	9,186

Current and Approved New Water Connection Fee (TZS/Connection)

Description	Current Fees	Approved Fees	
		2022/23 and 2023/24	2024/25
New Water Connection	20% of water connection material costs	26,000	26,000
New Sewer Connection	20% of sewer connection material costs	26,000	26,000

SECOND SCHEDULE

(Made under paragraph 3 (e))

PROJECTS TO BE IMPLEMENTED (TZS in Million)

S/N	Description of activity to be undertaken	FY 2022/23	FY 2023/24	FY 2024/25
1	To construct new two Intakes (at Benett and Lengine Juu-Monduli and Mount Longido) by June 2023	107	-	-
2	To rehabilitate water sources at (Lolomsikio intake-Monduli (2024/25), Ngaresero(2023/24), Nurangima-Usa River (2024/25), Kiranyi (2022/23), Saiteru (2024/25), Sekei -Ngaramtoni (2023/24), and Ngaramtoni boreholes (2022/23) that feed Monduli town) by June 2025	121	121	121
3	To rehabilitate water tanks (Mt Meru Hospital tank-90m3 (2022/23), DikDik2-100m3 (2023/24), Magadirisho-90m3 (2024/25), Engikareti 45m3 (2023/24) and fencing two tanks (45m3,50m3) at Longido Mlimani (2023/24-2024/25)) by June 2025	15	15	9
4	To construct fences (at Kiranyi water source (2023/24), Sekei water source (2022/23), - Ngaramtoni, Engikareti tank -45 m3 (2022/23), Mto Simba (2023/24) and Mlima Longido water tank(2023/24)) by June 2025	10	25	-
5	To relocate transmission line laid across people's residences for (3" for 1.7Km from Kiranyi water (2023/24) source and 8" UPvC for 700m in Longido(2022/23)) by June 2023	41	120	-
6	To install 33 bulk water meters to all water	10	10	10

*Arusha Water Supply and Sanitation Authority (Arusha Wssa) (Tariff Adjustment
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S/ N	Description of activity to be undertaken	FY 2022/2 3	FY 2023/2 4	FY 2024/25
	sources and storage tanks (5 in Arusha (2024/25), 3 in Usa River (2022/23), 15 Ngaramtoni (2023/24-5&2024/25-10), and 10 Monduli (2023/24) by June 2025			
7	To construct five (5) new sumps and booster stations at Kimandolu, Kiranyi, Kijenge, Moivo, and Sanawari by June 2025	-	-	1,152
8	To conduct a study on dam construction at Weruweru by June 2025	-	-	1,000
9	To replace five (5) dosing pumps each year (three (3) at oligilai, two (2) Sekei, and ten (10) dosing pipes at Midawe, Moshono, Loruvani, Ngarendolu, Kimandolu, Kilimani, Tembo club, burka and at Olosiva treatment unit) by June 2025	27	27	27
10	To conduct borehole flushing, camera and replace 10 submersible pumps at Oltulelei, Ilkiurei, Loruvani No 4, Old Sanawari, Kiranyi 1, Loruvan yard, Sombetini, Longdong, Ngusero, and Missouri boreholes by June 2025	117	117	117
11	To construct 10.69 km of the main pipeline (3.5 km from Komolonike Intake to Mlimani Mashariki tank - Monduli, 3.5km from kolomonike2 to Lengine Juu Tank, and 2.5km from Olarashi intake to Olarash village tanks. 1.054 km from Ngaresero to Dikdik tank, 0.136km Nurangima to the new storage tank - USA River) by June 2025	-	37	75
12	To extend the water network for 453.829km size 11/2' – 6' (200km in Arusha, 30.561 in Ngaramtoni, 73.268 in Usa River, 55 in Longido, 95km in Monduli) (90.7658km each year) by June 2025	1,652	665	614
13	To construct 30km of raising Main from Ngorubob tank to Monduli by June 2024	-	478	-
14	To construct water tanks and dozing facilities. Three at Monduli, 500m3 Mlimani mashariki, 500m3 Mliman magharibi and 300m3 Lengine juu. Nurangima- 1000m3, sekei water source- 500m3) by June, 2025	-	795	-
15	To connect 41,978 new water customers (13,993 customers each year) by June 2025	1,539	1,539	1,539
16	To conduct a sewer network survey and design sewerage infrastructure in the Kisongo area by June 2025	-	-	103
17	To acquire land for sewerage infrastructure in Monduli, Longido, and Usa River (One Acre each) by June 2025	-	-	900
18	To conduct a sewer network survey and design sewerage infrastructure in Monduli, Longido and Usa River by June 2025	-	-	158

*Arusha Water Supply and Sanitation Authority (Arusha Wssa) (Tariff Adjustment
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S/ N	Description of activity to be undertaken	FY 2022/2 3	FY 2023/2 4	FY 2024/25
19	To construct 30 km of new sewerage network (10km each year) by June 2025	1,023	1,023	1,023
20	To rehabilitate 100m of sewerage system (size 8", 6" at Unga Ltd, Daraja II and Mjini Kati) annually	46	46	46
21	To conduct a pilot study on the automation of sewerage infrastructure by June 2023	15	-	-
22	To install bowser control system by using digital cards by June 2024	-	4	-
23	To construct 17 valve chambers and replace 12 valves annually	10	11	11
24	To replace 60,000 customers' water meters	1,100	2,750	2,750
25	To rehabilitate 160 km dilapidated water networks at Ngarenaro, Sakina, Engutoto, Daraja II, Lemara, Engosheraton, Sinoni, Unga Ltd, Osunyai and Sombetini by June 2025	605	1,816	2,421
26	To remove Spaghetti for 30 km (at Unga Limited, Olmatejoo, Uswahilini, Baraa, Moshono) annually	-	516	258
27	To replace dilapidated service line size 3/4' – 1' for 70.14km each year (Arusha 54km, 6km in Ngarantoni, 2.14km in Longido, 6km in Monduli, 2km in Usa River) by June 2025	204	204	204
28	To establish and maintain operation zones (DMAs) in the entire network (in Arusha City by installing 5 bulk water meters annually)	-	10	6
29	To establish DMAs in zonal offices (8 in Monduli, 4 in Longido, 13 in Ngarantoni and 4 in Usa River) by June 2023	9	-	-
30	To establish a Customer Relationship Management system by June 2025	12	7	7
31	To undertake a pilot study (on-spot billing) in two zones offices by June 2024	-	4	-
32	To undertake pilot remote meter reading in two zones offices by June 2025	13	5	5
33	To conduct a pilot study on remote meter readings management information system in two zonal offices by June 2025	-	7	-
34	To install 200 customer-pre-paid water meters annually	55	55	55
35	To procure 36 computers and their accessories (12 computers each year) to zonal offices by June 2025	23	23	23
36	To procure 9 printers and accessories (3 printers each year) to zonal offices by June 2025	8	8	8
37	To procure office furniture for zonal offices by June 2024	132	132	132
38	To procure land for the construction of a zonal office at Monduli and Usa River ((One Acre	298	-	-

*Arusha Water Supply and Sanitation Authority (Arusha Wssa) (Tariff Adjustment
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GN.No. 332 (Contd)

S/ N	Description of activity to be undertaken	FY 2022/2 3	FY 2023/2 4	FY 2024/25
	each) by July 2023			
39	To construct MD's residential house and zonal offices at Ngaramtoni, Longido, Monduli and Usa River by June 2025	230	1,409	1,409
40	To procure 15 Motorcycles and 15 Tri-cycle/Bajaji for zonal offices (10 first year and 20 second year) by June 2024	64	150	-
41	To facilitate procurement of technical working tools (five (5) HDPE Fusion machines, five (5) portable d - water pumps and 5 portable compressors) by June 2024	72	48	-
42	To facilitate construction of sports ground and gym by June 2025	-	250	-
43	To install Government Financial Management and Accounting System (Annual Support, Training and Hosting fee) by June 2023	13	5	5
44	To install Government e-Office system (Gov-net and e-office, Network equipment -WAN Router, IPBX, IP Phones etc) by June 2023	76	5	5
45	To install Audit information system (Annual Support, Training and Hosting fee) by June 2023	38	5	5
46	To install Computer Network connecting zonal offices by June 2023	38	-	-
47	To establish the AUWSA data center by June 2024	-	12	-
48	To Collaborate with VITENS and other partners to improve AUWSA's operation and capacity development (improve the GIS system and develop a hydraulic model for the AUWSA water network, water quality, NRW, and Pro-poor connection) by June 2025		340	320
49	To procure 2 standby generators for the operation of the Pump Station by June 2024	-	15	-
50	To install and maintain the Human Capital Information Management system by June 2025	18	2	2
51	To procure three cars (Station wagon) and one staff bus by June 2025	410	180	180
52	Extend the water network from a new borehole at Sinya to Namanga for 17.3 Km by June 2025	-	-	8,192
53	Extension of water network at Mererani 49 Km by June 2024	-	1,600	-
54	Extension of water services at Mateves 29.20 Km by June 2024	-	1,350	-
55	Extension of water services at Bondeni city 54km by June 2024	-	2,509	-
56	Extension of water services at Muriet 110km by June 2024	-	5,100	-
57	Extension of water services at Kiranyi 40.21km by June 2023	1,859	-	-

*Arusha Water Supply and Sanitation Authority (Arusha Wssa) (Tariff Adjustment
For Water Supply and Sanitation Services)*

GN.No. 332 (Contd)

S/ N	Description of activity to be undertaken	FY 2022/2 3	FY 2023/2 4	FY 2024/25
58	Extension of water services at Ngaramtoni juu 115km by June 2024	-	5,300	-
59	Extension of water services at Olmoti 31.58km by June 2024	-	1,460	-
60	Extension of water services at Olasiti 32.44km by June 2024	-	1,502	-
61	Extension of water services at Moshono 113.97km by June 2024	-	5,270	-
62	Extension of water services at Sanawari 20.66km by June 2024	-	955	-
63	Extension of water services at Bondeni city 31.37km by June 2025	-	-	1,450
64	Extension of water services at Muriet 45.21km by June 2025	-	-	2,091
65	Extension of water services at Kiranyi 38.93km by June 2025	-	-	1,800
66	Extension of water services at Ngaramtoni Juu 28.33km by June 2025	-	-	1,310
67	Extension of water services at Olmoti 22.75km by June 2025	-	-	1,052
68	Extension of water services at Olasiti 24.61km by June 2025	-	-	1,138
69	Extension of water services at Moshono 37.85km by June 2025	-	-	1,750
70	Extension of water services at Sanawari 17.29km by June 2025	-	-	799
71	Extension of water services at Mateves 20.07km by June 2025	-	-	928
72	Extension of water services at Monduli 11.68 km by June 2025	-	-	540
73	Extension of water services at Usa-River, 10.60 Km by June 2025	-	-	490
74	Construction of a 22.04km water network from Shangarai to Moshono and 1 water tank by June 2025	-	-	4,930
	Total	10,008	39,440	41,168

THIRD SCHEDULE

(Made under paragraph 3(i))

KEY PERFORMANCE INDICATORS (2022/23-2024/25)

Description	Unit	Performance Target		
		2022/23	2023/24	2024/25

*Arusha Water Supply and Sanitation Authority (Arusha Wssa) (Tariff Adjustment
For Water Supply and Sanitation Services)*

GN.No. 332 (Contd)

Description	Unit	Performance Target		
		2022/23	2023/24	2024/25
New Water Connections	No.	13,993	13,993	13,993
New Sewerage Connections	%	3,200	3,200	3,200
Non-Revenue Water	%	34	28	25
Metering Ratio	%	100	100	100
Revenue Collection efficiency excluding arrears	%	94	96	98

Dodoma,
25th April, 2023

JAMES A. MWAINYEKULE
Director General